

Due Dates

Payment of bills must be received no later than 6:00pm on the 20th of the month to avoid a 10% late penalty*.

Bills not paid by 6:00pm on the 20th of the month will automatically have an additional 10% late penalty applied.

Past due bills must be paid by 6:00pm on the 30th of the month*. If the bill is not paid by 6:00pm on the 30th of the month the account is rendered to be in a non-payment status and a non-payment status penalty of \$60.00 will be automatically applied to the account and utilities will be disconnected.

*If the due date falls on a Friday, weekend, or holiday, the bill is due by 6pm on the next business day

Pay your bill online!

Scan the QR code below or visit our website and click "Pay My Bill."



Troubleshooting

The City understands that problems can occur during and after business hours. Some common problems include: no water, unusually high water bill, and backing up of the sewer. We have compiled a Troubleshooting Guide for customers experiencing these types of problems. This guide is available online and in our offices.

Customer representatives are available during regular office hours to assist you. Technicians called for after hours emergencies and problems may result in an After Hours/On Call Fee.



For our full water usage, troubleshooting, and meter information guide, scan the QR code to the left or visit the Utility Billing section of our website and click "Usage/Troubleshooting Information."

Other Fees

Utility Connection	\$50.00
After Hours/On Call	\$40.00
Same Day Service	\$30.00
Returned Check Fees	
Check amount to \$50.00	\$25.00
From \$51.00 to \$300.00	\$30.00
Over \$300.00	\$40.00
Payment Extension Request	\$60.00
Temporary (Seasonal) Service	
Disconnection & Reconnection	\$25.00



5343 SE Abshier Blvd
Belleview, FL 34420

(352) 245-7021

Fax (352) 245-6532

Open 7am-6pm
Mon-Thurs, Closed Fridays

www.belleviewfl.org

Customer Information Brochure

"City With Small Town Charm"

Dear New Citizen of Belleview:



I would like to take this opportunity to welcome you to our lovely little city! Belleview is a wonderful place to live and work. We have a variety of recreational and educational facilities in and around Belleview. The Belleview Sports Complex is the most active Sports Complex in South Marion County. We also have two lovely community parks, the Lake Lillian Park and the Fred King Playground, as well as the Kenneth Smith Nature Trail, a passive walking trail located near the Belleview Fire Department on Hwy 484. Belleview also has a brand new library facility, located on CR 484. Belleview Elementary is located within our City limits while Belleview Middle School, Belleview High School, Santos Elementary School and the new Legacy Elementary School are located just outside of our city limits. Taylor College, a private nursing college, is also located inside our city limits.

Belleview is centrally located and within an hour's drive from either coast or several of the larger metropolitan areas. Belleview is surrounded by beautiful horse country and has been able to maintain that "small town charm" that eludes so many of the larger communities. Although a quiet city, Belleview has many different shopping venues, its own movie theatre, and a plethora of wonderful little restaurants. We are also proud to say that that we have our very own newspaper, The Voice of South Marion. Please visit our local Chamber of Commerce for more information. It is located in the small building on the north side of the City Hall parking lot.

The City of Belleview has approximately 42 employees at any given time, including our own top notch police force, state of the art sewer treatment plant and award winning finance department. Our employees are friendly, helpful, and here to serve you, so please ask for assistance if you need it. You will also find a wealth of information on the City's website at www.belleviewfl.org.

On behalf of the City of Belleview, I sincerely hope that you enjoy your time in our lovely little city. Please don't hesitate to call me if you have any questions or concerns.

Sincerely,
 Mayor Christine K. Dobkowski
 352-233-7214

Rates

	<u>Inside City</u>	<u>Outside City</u>
Water: Residential, Commercial, & Irrigation		
Water Base Rate	\$11.64	\$17.46
Water 0 – 7000	\$2.57	\$3.86
Water 8000-20000	\$3.09	\$4.64
Water 21000-30000	\$4.01	\$6.02
Water 31000 and over	\$5.21	\$7.82
Sewer: Residential & Commercial		
Sewer Base Rate	\$23.39	\$35.09
Sewer: 0-7000	\$3.62	\$5.43
Sewer: Over 7000	\$4.43	\$6.65
Construction Water		
Water Base Rate	\$13.72	\$20.58
Water per/1000 gallons	\$5.74	\$8.61
Garbage Residential*	17.42	N/A

Note: Charges are assessed by adding the Base Rate to the product of multiplying the rate per 1,000 gallons times the gallons used (gallons flowing through the meter serving the property).

*Businesses must purchase their own service.

Deposits

	<u>Inside City</u>	<u>Outside City</u>
Utility Deposits Residential		
Water, Sewer, Garbage	\$170	N/A
Water/Sewer	\$150	\$195
Water Only	\$50	\$75
Utility Deposits Commercial		
Water/Sewer	\$150	\$195
Water Only	\$50	\$75
<i>Minimum charge – or 1.5 times average monthly bill, business must purchase their own garbage service.</i>		
Fire Hydrant Meter	\$1,500	\$1,500

Important City Numbers

City Hall (352) 245-7021
 Police Department Offices (352) 245-7044
EMERGENCIES (ONLY) 911

Non-City Government Offices

Belleview Library (352) 245-5552
 Belleview Post Office (352) 245-8777
 Dept of Motor Vehicles (352) 368-8200
 Health Department (352) 245-7520
 MC Property Appraiser (352) 368-8300

Garbage Information

Household garbage pickup days are Mondays and Thursdays, based on the property address and its designated route. A Collection Map is available at www.floridaexpress.us. Items must be at the curb by 6:30am. Garbage must be in the provided trash bin. Please remove bins from curbside when empty.

Recycling and Yard Waste are picked up Wednesdays. Items must be curbside by 6:30am.

Recyclables must be in the smaller bin dedicated to recyclable items. Recycling information is printed on the top of can. Only acceptable items for recycling should be placed in these smaller bins.

To be suitable for pickup, yard waste must be in a can, box or tied and bundled. All bundles must be secured with rope, string, twine or cord. Plastic bags are discouraged, as they cannot be mixed with yard waste disposal. Boxes with grass, leaves, or lawn clippings must be closed so that refuse does not blow out while sitting at the curb.

White goods pickup days are on Monday. Services **must be requested** per occurrence. Items placed at the curb without securing a scheduled pickup date will not automatically be removed. Excessive quantity, size or other factors may require an additional charge or refusal of service.

Trash services are provided by Florida Express Environmental. (352) 369-5411